



TOGETHER WE'RE BETTER

2013/2014 ANNUAL REPORT

The year Community Living Ontario is founded. A non-profit, provincial association that advocates for people who have an intellectual disability to be fully included in all aspects of community life.

1953

12,000

The number of members within Community Living Ontario.

107

The number of local Community Living Associations across the province of Ontario.

1

The first goal of Community Living Ontario is “that all persons live in a state of dignity, share in all elements of living in the community, and have the opportunity to participate effectively.”

MISSION GOAL VISION

Community Living Ontario is a province-wide federation, rooted in a strong network of individuals who have an intellectual disability, families, friends, member organizations and community partners. We advocate, promote and facilitate the full participation, inclusion and citizenship of people who have an intellectual disability.

For people who have an intellectual disability to live in a state of dignity, share in all elements of living in the community and have the opportunity to participate effectively.

Community Living Ontario envisions a society where people who have an intellectual disability belong, have equal rights, respect and acceptance, a sense of self-worth and opportunities for growth. The gifts, uniqueness and innate value of each individual are celebrated, supported and acknowledged as essential to the completeness of the whole community.

CEO AND PRESIDENT'S MESSAGE

At Community Living Ontario we imagine a world where everyone belongs, where ‘together we’re better’!

Firstly, we want to thank you for being a valued member of Community Living Ontario. We've had the privilege of travelling to most areas of our vast province to meet many of you in-person. And, if we haven't yet been to your association, look out because we'll soon be making our way to see you! We hope to get out and meet everyone over the coming year.

On our travels, we've seen lots of examples of the amazing work you do and heard many of the challenges that individuals, families and support agencies face in all of our communities. These interactions have taught us that together we've come a long way over the past 60 years and together we've still got a long way to go.

We know that our inspired staff will continue to lead the way to advocate for individuals, families and support agencies in order to improve the lives of persons with an intellectual disability. We are confident that everyone who touches Community Living Ontario—in whatever way and for whatever reason—will become an advocate for people with an intellectual disability, and their families.

We have a vision, and an ambitious strategic plan to realize that vision: **a society where people who have an intellectual disability belong, have equal rights, respect and acceptance, a sense of self-worth and opportunities for growth.** Last year, we completed the groundwork for transformation. This year we have “lift off”:

- We developed greater family engagement through our **Family Leadership Series**, connecting with family groups, making our conference more relevant to families, bringing resources like the **Partners for Planning Resource Network** to the sector and working with partners to develop the **Administrative Justice Support Network (AJSN)**: <http://ajsn.communitylivingontario.ca/>.
- We initiated **Benevon**, a new collaborative tri-level sustainability fundraising plan, with our member agencies.
- We championed inclusive education through our **Special Education Advisory Committee (SEAC)** workshop, running our **Together We're Better** program for primary school kids: <http://communitylivingontario.ca/node/1676>.
- We worked closely with the Ministry of Education and school Boards across the province on inclusive practices and changing the very definition of what a student with 'special needs' really is.
- We worked with persons with an intellectual disability through our **Passport Mentoring Program**, the **Community Living Ontario Council** and **People First of Ontario** - Check

out their **Our Community, Our Lives** project: <https://www.facebook.com/peoplefirstontario/posts/664146893618848>.

- We partnered with the **Canadian Association for Community Living (CACL)** and the Federal government to create real employment opportunities through the new national **Ready, Willing & Able** program.
- We actively participated in the **Select Committee and Ombudsman Review**.
- We worked with Ontario Law Commission on consent and capacity policy issues including: supported decision-making; RDSP process.
- We continue to be consulted by government as a trusted, credible and valued collaborative voice.

These are some examples of initiatives and programs requiring a strong provincial confederation; one that binds individuals, families, friends and agencies together in a common set of values and a common goal **“that all persons live in a state of dignity, share in all elements of living in the community, and have an opportunity to participate effectively.”**

Change has been a constant, and it seems to be happening at every level of the organization, from our core day-to-day work, to our relationships with government, to how we're engaging, supporting and interacting with our associations. We are growing our communications capacity, and broadening our partnerships with both government and organizations in and outside of our sector. Community Living Ontario is continuing to make a positive difference, but we know there's a long road ahead. We're grateful to have you with us on our visionary journey and we look forward to our continued work together!

We thank you for your efforts and supporting ours. Together, we truly are better.

Sincerely,



Chris Beesley
Chris Beesley
Chief Executive Officer,
Community Living Ontario



Roy O'Leary
Roy O'Leary
President
Community Living Ontario



In March of 2014, the first small group of mentors joined advisory committee members of the AJSN to plan for the mentorship phase of the project. From left to right: Front row: Sandra Mothersell, Dawn Roper (Project Coordinator), Bonnie Latour, Helen Dionne. Rear: Christine Demetriades, Betty Daley, Liz Mullan, Heidi Penning, Peter Clutterbuck (Facilitator) Bobbi Stephen.

Community Development

Within real community life we find each other; we come to recognize that we exist for one another and that alone we are less. In real community life we come to realize that “Together We’re Better”.

Taking community seriously not only gives us the companionship we need, it also relieves us of the notion that we are indispensable.

~ Robert McAfee Brown

The work from our community development initiatives this year afforded us the opportunity to build new partnerships, inspire possibilities, and play a part in creating more welcoming and inclusive communities across Ontario.

Whether it was working to shape the culture of schools, inspiring youth to create a civil society, assisting teachers, administrators and policy makers to work collaboratively - ensuring the best possible education for students with disabilities, or working with families and individuals to craft a vision for their future, we came together in support and solidarity recognizing that we don't have to wait another single moment, for anything, to begin to change the community around us.

Because we are better together, in partnership we were able to:

- Host an institute for leaders in Education - **Meeting the Diversity Challenge**. The event was held in London, Ontario in November 2013 with new partners - Brock and Western Universities, and Inclusive Education Canada. The event was attended by numerous teachers and consultants from Boards of education from across Ontario and primarily Southwestern Ontario. This event was followed up by a series of round table discussions with more senior policy makers and staff exchanging ideas and their promising practices.
- Launch the first **‘Together We’re Better’** contest in fall 2013 for elementary school aged children. A flood of poems, stories and videos rolled in from children across Ontario sharing their stories of why and how they are better because they are learning together.
- **Special Education Advisory Committee** training was held in February 2014 for Community Living representatives. This offered an opportunity to discuss the role of Community Living SEAC representatives and develop strategies for ensuring a coordinated message and advocacy efforts across the province at SEAC meetings.
- Expand on our Youth initiatives and continue to build momentum and draw in new partner schools each year. The **Re:Action4Inclusion** summit took place this year in October and the annual winter ‘Re:Action Road Show’ touched down

in another six schools and five communities. The summit brought together high school aged youth, teachers and Community Living allies to explore new ideas and share the energy of the initiatives happening across the province under the banner of Re:Action4Inclusion. Together we are building a movement of youth who will no longer accept nor tolerate apathy and segregation. A movement of youth who challenge one another with the question “What are you doing to build a welcoming community?”

- Create a space to bring families together, where they would learn from each other by hosting our fourth **Family Leadership** series. Bringing families together to consider how they might build relationships, craft and hold a vision for the future, manage their supports and utilize the abundance of wealth in community. But most importantly, to celebrate their family. Within the series and the model of ‘Each one Teach one’, there is a deep respect and recognition of the importance of families as the grassroots of the Community Living movement. It creates space for families to be strengthened by the network of other families and builds on their capacity to advocate on behalf of their family member who has a disability.
- Match 224 students to mentors in the community through the **Passport Mentoring** initiative who offered teaching and ongoing support to a student’s passion. Our Passport Mentoring initiative expanded with pilot programs in York South and South East Grey regions. Some of the students were profiled by the Ministry of Community and Social Services (MCSS) in their video series. The videos are being shared by the ministry to show how students are exploring their unique interests and building relationships in community. The first two videos highlight botany and history. To view these two videos, go to: <https://www.facebook.com/passportmentoring>
- Host the 5th annual **Commence Conference** in January 2014. The conference brought service providers, teachers, families and students together to focus on students leaving high school, finding their passions and niche in the community, and finding engaging meaningful work.
- Work together with the **Council of Community Living Ontario** to explore the role people with intellectual disabilities play in the governance structure of Community Living Ontario and to continue to develop strategies that will ensure the voice of people with intellectual are heard and represented on issues, including: the shortcomings of ODSP; the threats to people whose homes may be picketed; and issues of harm, among others.

At the end of each year, we wonder how it could be possible to top what has already happened, then we look ahead to our work plan for next steps and realize that there are new partnerships to build, more stories and challenges to share, more possibilities on the horizon than ever before, and in that work we truly are better together!

Administrative Justice Support Network

Often people have problems accessing the supports and services that they require or the supports and services fail to address the unique needs of the individual. In some cases, there are opportunities for people to appeal the issues they face before an appeal board or other administrative body. People are understandably intimidated by such processes and often fail to achieve the outcome they are seeking.

A little over a year ago, Community Living Ontario launched **Phase I** of our **Administrative Justice Support Network (AJSN)**, a web service providing people with a wide range of information to assist them in preparing for an appeal (Go to: www.asjn.communitylivingontario.ca). The AJSN web service is experiencing increasing levels of traffic (over 100 visits per week) as more people learn about the valuable information it provides.

In the past year, with the generous support of the Trillium Foundation, Community Living Ontario has undertaken Phase II of the AJSN. **Phase II** is focused on creating a mentoring service to connect those facing an administrative review with others who have already gone through the process. The next phase of the project is to recruit and support a number of mentors who have either been through an administrative appeal or who have negotiated or mediated a successful outcome.

In March 2014, AJSN hosted an event for nine individuals who are volunteering to serve as the first corps of administrative justice mentors. Most of the participants have had previous personal experience in dealing with administrative tribunals and the appeal process on a variety of issues and all had provided advocacy support to other parents. The first mentor-training event will be held in October 2014 at

the Geneva Park YMCA Camp in Orillia. Mentor volunteers are still being recruited, particularly in northern and more remote areas of the province. We are currently training a number of mentors and recruiting others, and expect to launch the mentoring program in the coming year.

We have also begun working on what we are referring to as Phase III of the initiative. In **Phase III**, we are working with Community Legal Education Ontario (CLEO) to train frontline support staff of Community Living associations in order that they are better prepared to provide guidance should they be asked by a person they support for help accessing legal assistance or other rights-based services.

LOOKING AHEAD!

- The Community Living Ontario Annual Conference 2014 session presented by Vivien Green of Community Legal Education Ontario (CLEO) on our emerging involvement with the Connecting Project through Phase III of the Administrative Justice Support Network. This partnership of local legal clinics and community organizations aims to improve the capacity of front line workers to provide basic legal information to vulnerable people.
- The AJSN inaugural training retreat to be held at Geneva Park YMCA camp in Orillia, October 3-5. This will launch the mentorship phase of the AJSN.
- The expansion of the AJSN section on our website to highlight our mentors and to invite people with disabilities and their families, who are experiencing difficulties with bureaucracies, to reach out to our mentors for information, support, and camaraderie.

Social Policy

Community Living Ontario continued throughout the past year to be a strong advocate for social change and justice. For years, we have been telling government that there is a looming crisis for people who have an intellectual disability and their families. In the past couple of years, it has become clear that the crisis is now upon us. Government is, at last, responding to our call for a comprehensive plan to address the unmet needs for support that so many are experiencing.

My younger brother has cerebral palsy and he struggles every single day to get the funding needed! It is not fair to be told he must go on a waiting list for years to be able to get any funding.

~ N. Chauvin, Ottawa

Over the past year, an all-party Select Committee of the Legislature held public consultations, meeting with hundreds of individuals and groups from across the province including Community Living Ontario. The interim report, of that committee, reinforces what Community Living Ontario has been saying about the crisis so many are facing. In response, the government has committed to provide \$300 million in new annualized funding over the next three years. We continue to wait for the report of the Provincial Ombudsman, expected later this year, who has heard from more than 1,100 individuals and groups about the crisis that exists.

This year, thousands of people received an apology in the Legislature from Premier Kathleen Wynne for the harm they experienced as residents in provincial institutions. As well, past residents of the last three institutions that closed in 2009 successfully sued the government for the harm they experienced. And class action suits are being launched on behalf of past residents of the other 16 institutions that once existed in Ontario. Community Living Ontario provided affidavits to the courts for all of the class action suits providing our support in making sure that information about the suits was widely available to people supported through our local associations.

For more than 25 years, Community Living Ontario has pursued reform of the legal frameworks pertaining to guardianship and substitute decision making. We have consistently called for the introduction of a framework for supported decision making as called for in the UN Convention on the Rights of Persons with Disabilities which Canada has ratified. Community Living Ontario is currently represented on an advisory body with the Law Commission of Ontario studying guardianship and capacity law in Ontario. We are working to ensure that the

recommendations from this Law Commission initiative will include the call for a legal framework for the introduction of supported decision making in Ontario.

Additionally, in response to a call from Community Living Ontario for action regarding the Registered Disability Support Plan (RDSP), the government asked the Law Commission for advice on how to make it easier for a person to open an RDSP when they are deemed to not be contractually competent to do so. Community Living Ontario was represented on the advisory body that studied this issue during the past year and recommendations were presented to the Government in the Spring. We will continue to work with government to encourage the implementation of the Law Commission recommendations.

Community Living Ontario was granted intervener status in the inquest relating to the shooting death of Douglas Minty by an OPP officer in 2009 - an inquest that we had called for. The inquest wrapped up in June 2014 with the jury presenting a number of recommendations consistent with the advice Community Living Ontario had provided through our intervention. Recommendations coming out of the inquest focused on helping police better understand that people who have an intellectual disability, like all other people, have unique and individual characteristics and personalities. Through training and better communications, it is hoped that police will find ways of responding to calls that ensure the greatest degree of safety possible for all concerned.

This is a quality of life issue for people with intellectual disabilities and their families. We all have just one life to live. We CAN do better.

~ S. Parry, Ottawa

One of the ways that citizens can contribute to the well-being of others in society is through a donation of their blood. Unfortunately, the screening processes that are presently in place to ensure that the blood supply is safe often makes it difficult for a person who has an intellectual disability to give blood.

Over the past few years, Community Living Ontario, in cooperation with Community Living Essex County and the Canadian Association for Community Living, have met with representatives of Canada Blood Services to explore ways of making it easier for people to give blood.

During this past year, we finalized the development of a number of information resources that we hope will make this process easier. These include a number of plain-language documents and an excellent video that shows exactly what is involved in the process of giving blood.



**WE NEED TO PROTECT
AND SUPPORT OUR
MOST VULNERABLE
CITIZENS**



**BECAUSE
DISABLED PEOPLE
DON'T HAVE A VOICE
OF THEIR OWN**

Membership

Community Living Ontario understands the tremendous benefit of a strong and engaged membership who share the values and goals of an inclusive community where everyone belongs. The Community Living Ontario Board, volunteers, and staff have a deep appreciation for the contributions that our members make throughout the year in this vast province. We understand that because of our members' contributions, we are a stronger and more effective advocacy organization. Together, we have worked hard to change attitudes and practices so that people who have intellectual disabilities are included in all aspects of community life.

Families and agencies need funding to support the present system.....the system is in crisis! We need to promote inclusive attitudes and advocate for change in our communities so ALL people receive what they need to be a citizen in Ontario!

~ T. Lowey, Thunder Bay

An important element of a strong engagement is to get out and meet with your members on an ongoing basis. During this past year, we have been extremely fortunate to be able to do just that. We travelled extensively throughout the province to meet many of you. Our new CEO, Chris Beesley, staff, and members of our Board have had numerous in-person visits with EDs and Boards where they have had an opportunity to participate in a variety of special events including AGMs, special anniversaries, Open Houses, Fundraisers, among others. Looking ahead, we encourage all of the Ontario Community Living associations to arrange a time for us to visit with them. It's through these in-person visits that we can truly understand and respond to the ongoing needs of our members.

During this past year, Community Living Ontario has been actively building a more inclusive organization that encourages greater participation. In accordance with our members' feedback, we have made considerable changes to our Membership and Governance structure. Although there is still a great deal of work to be done, we feel confident that these changes will help us become a more transparent and accessible organization; and better reflecting the needs of our members.

Community Living Ontario will continue to make our events more accessible to our members and to the public. We know that for some, the time and cost of travel can make attendance at our events prohibitive. You spoke and we

listened! We will continue to provide alternative and more budget conscious ways for our members to access new information and resources. For example, in March 2014, we hosted a highly successful webcast information session relating to the **Select Committee on Developmental Services**. This interactive information session was offered as a live web-based alternative to our members and families across the province. The valuable feedback gained in this forum helped to influence and build our report to the committee. Moving forward, we will continue to provide our members with similar online alternatives and events.

In March of 2014, we introduced the roll-out of the **Partners for Planning Resource Network** - a new and innovative online resource that is designed to help build service capacity in communities. This new and interactive network provides a wide range of valuable resource tools to help individuals and families, whether or not they are currently receiving supports and services.

In addition to our community outreach, we have also continued to work extensively with our community partners. We have taken deliberate steps to reach out to our partners in the Provincial Network including **OASIS, Great Lakes Society**, and **Faith and Culture**.

Community Living Ontario's work with the **Provincial Executive Directors Group (PEDG)** has also been a priority. In cooperation with the PEDG, we provided logistical support for meetings and events including the PEDG Annual Meeting. We also participated in the creation of the **Inspired by our Grassroots** document that has become a foundation document to our member organizations.

A society is measured by the way in which it responds to its most marginalized. I think our society has been doing a poor job as it concerns responding to the needs of the intellectually disabled.

~ D. McLean, Oakville

The highlight of this past year was the **Community Living Ontario 2013 Annual Conference** held in London, Ontario. The conference was sold out and a tremendous success. We look forward to the **2014 Annual Conference and AGM**, to be held in **Richmond Hill, September 24-27, 2014**.

In the upcoming year, we will continue to reach out to the greater community in order to grow our membership with individuals, families and partner organizations. Together we're better!



WE CAN DO BETTER

Developmental Services Ontario

Over the past year, Community Living Ontario has continued to hear about serious concerns regarding Developmental Services Ontario (DSO). In particular, we have heard from many individuals and families who described DSO as “a door to nowhere”. Many describe the DSO assessment process as long and intrusive and express tremendous frustration that the process often does not result in them accessing the supports and services they require. We have also heard that the establishment of DSO as the one-stop access point to services has made it difficult for local associations to maintain relationships with individuals and families in their community who they do not formally provide support to. As a result, local associations are finding it increasingly difficult to provide these individuals and their families the informal connections and supports that Community Living associations have offered throughout its history.

Community Living Ontario is committed to helping sort out the role that DSO plays in our communities. Over the past year, we have met with representatives from the DSO Provincial Network and the Ministry of Community and Social Services (MCSS) to explore ways of addressing the challenges being experienced in the implementation of the DSO system. Our aim has been to begin a dialogue. We have encouraged our partners in the Ministry and DSO to

expand these discussions to include other stakeholders who can contribute to a positive outcome. We are excited by the prospects for this initiative. In collaboration with DSO and MCSS we have explored mechanisms that would help connect DSO with local developmental service organizations and other community resources so that people seeking support have an opportunity to connect with all those who can provide them with the support they need.

These children and adults need this support to have quality of life, and to enhance their lives

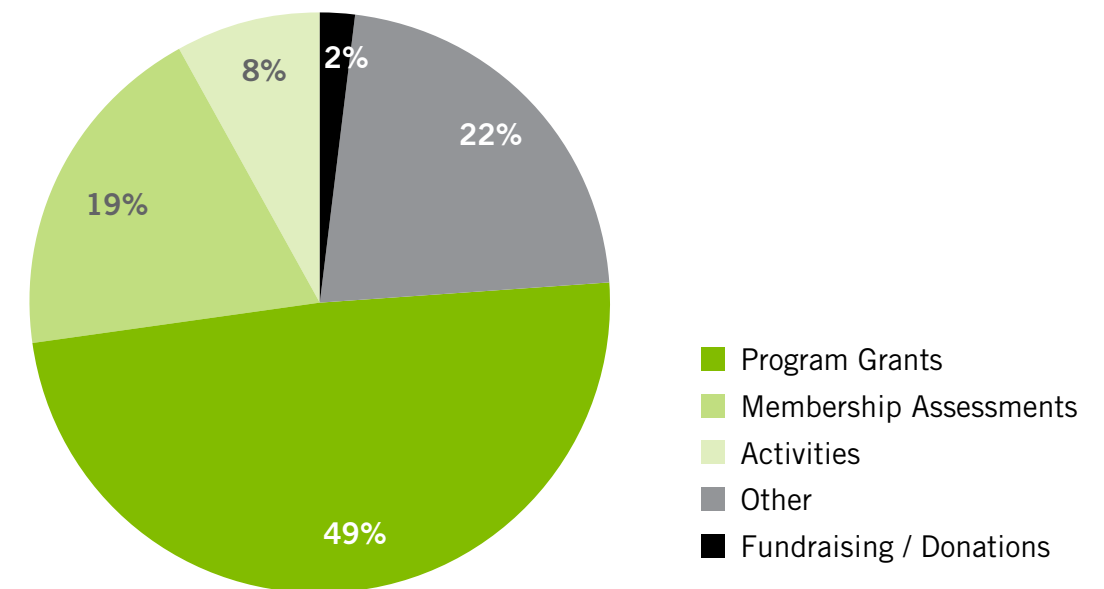
~ C. Chauvin, Ottawa

We have also been exploring ways of formalizing a system of guided personal supports (GPS) that would ensure that people had a continuity of planning and access of supports throughout their life and would have access to the full range of opportunities and supports that our community has to offer. In the coming year, we look forward to continuing this work in cooperation with a wide range of stakeholders.

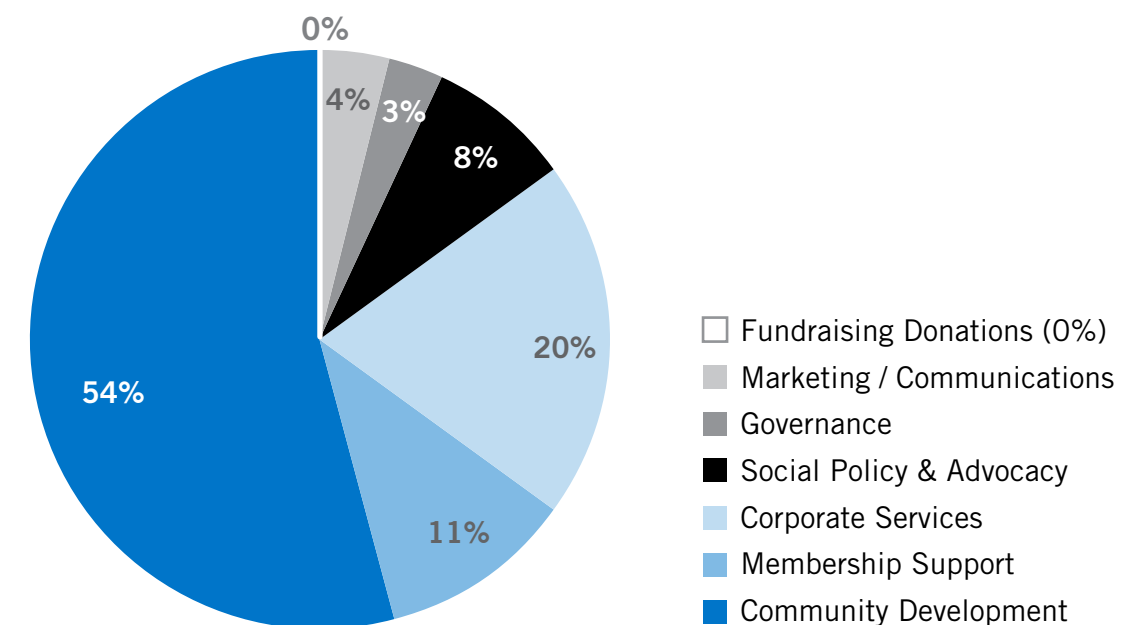
Financial Summary for Annual Report 2013-14

Community Living Ontario ended the fiscal year 2013-14 with very positive financial results. Continued financial restraint within the organization has contributed to these positive results. The organization has been able to rebuild previously depleted reserves as a result of bequests received during the year.

WHERE THE MONEY CAME FROM



HOW WE PUT THE MONEY TO WORK



Financial Data

This financial report is based on the Financial Statements audited by the firm BDO Canada LLP for Community Living Ontario, 240 Duncan Mill Road, Toronto, ON M3B 3S6

STATEMENT OF FINANCIAL POSITION

at March 31	2014	2013
Assets		
Current		
Cash	\$ 280,003	148,707
Short Term Investments	618,245	1,000
Accounts Receivable	245,634	678,523
Prepaid Expenses	35,147	28,322
	1,179,029	856,552
Capital Assets	12,080	13,663
	\$ 1,191,109	870,215
Liabilities and Net Assets		
Current		
Accounts Payable and Accrued Liabilities	\$ 166,145	236,749
Deferred Revenue	100,544	
	266,689	236,749
Net Assets		
Operating	565,348	273,276
Invested in Capital Assets	12,080	13,663
Designated Funds	346,992	346,527
	924,420	633,466
	\$ 1,191,109	870,215

STATEMENT OF OPERATIONS

For the year ended March 31	2014	2013
Revenue		
MCSS Subsidy	\$ 969,480	1,049,052
Federal Grants	345,683	529,302
Membership Fees	521,938	597,078
Registration Fees	217,710	159,884
Donations	583,410	988,529
Recycling Matters		202,471
Investment Income	6,379	1,551
Other Revenue	38,137	72,813
Total Funding	\$ 2,682,737	3,600,680
Expenditures		
Amortization	\$ 5,844	7,498
Bad Debt	18,997	32,094
Bank Charges	6,248	7,888
External Partners	50,000	75,831
Employee Benefits	171,212	197,408
Events Catering	59,815	102,927
Insurance	6,505	6,051
Office & General	234,660	227,120
Professional Fees	14,003	12,862
Program Expenses	272,458	267,672
Purchased Services	147,425	398,343
Rent	84,437	93,451
Staff Training	10,211	5,445
Telephone	46,905	46,659
Travel	148,545	246,470
Wages	1,114,983	1,231,687
	\$ 2,392,248	2,959,406
Excess of revenue over expenses before the undernoted	\$ 290,489	641,274
Designated Fund - net revenue	\$ 465	36,307
Excess of revenue over expenses	\$ 290,954	677,581

ONTARIO MUST MEET BASIC HUMAN RIGHTS STANDARDS FOR INTELLECTUALLY DISABLED PEOPLE



Acknowledgements

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SOCIAL MEDIA AWARD LIVEWORKPLAY

JAMES MONTGOMERIE HONOUR AWARD
 Jenna Martinuzzi

NEWSLETTER-OVERALL AWARD Simcoe Community Services

JAMES MONTGOMERIE COMMUNITY AWARD
 Provincial Executive Directors Coordinating Committee
 (PEDCC)

MEDIA AWARD Yonge Street Media

LIFETIME ACHIEVEMENT
 Peter Dill
 Jean Vanier

ORVILLE ENDICOTT SOCIAL JUSTICE AWARD
 Barbara Elizabeth Kacan
 Lynn Korevaar

CACL INCLUSIVE EDUCATION
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